FREQUENTLY ASKED QUESTIONS

HOW DO I EARN POINTS?

Earn Panthers Rewards points when you use your membership card on dining or purchasing beverages at any Panthers owned outlets, playing gaming machines or KENO, purchasing bingo books or raffle tickets, plus special promotions the club introduces.

WHAT IS THE POINT EARN RATE

1 Point for every $1 spent on Food, Beverage, Bingo, Raffles & Keno
1 Point for every $6 turnover on electronic gaming machines
1 point for every $26 on multi terminal gaming machines

WHAT ADDITIONAL BONUS POINTS CAN I RECEIVE?

You can earn Daily Visitation Points each time you visit, along with Bonus Points when it's your birthday.

HOW CAN I USE MY POINTS?

When you earn points, you can use your Panthers Rewards Points to pay for food, drinks and entertainment, together with numerous voucher options (some restrictions may apply).

1 Point	1 cent
100 Points	$1
1000 Points	$10
2500 Points	$25

HOW DO I KNOW WHAT TIER I AM IN?

Simply swipe your membership card at a Rewards Kiosk or ask a staff member to confirm your tier.

HOW CAN I MOVE UP A TIER?

Each month your points will be reviewed and if you have earnt the required amount in the prior 6 months you will qualify for the next tier. Tier promotions occur on the last Monday of each month.

CAN I MOVE DOWN A TIER?

Points will be reviewed every 6 months in April & October with tier levels adjusted accordingly.

IF I SPEND MY PANTHER REWARDS POINTS, WILL THAT AFFECT MY TIER?

Your Panthers Rewards Points are rewards for you and can be used at any time without affecting your tier level. If you wish to check your Panthers Rewards Points, simply swipe your membership card at our Rewards Kiosks or ask one of our friendly staff.

DO PANTHERS REWARDS POINTS EXPIRE?

Points earned by members in 1 Star, 2 Star and 3 Star tiers, can be redeemed for rewards by 28 February each year after which they will expire.
Points for 4 Star and 5 Star tiers don't expire, unless a breach of terms and conditions occurs.

Panthers Rewards T&C's and Player activity statements are available on request. GambleAware. Call Gambling Help 1800 858 858 or www.gambleaware.nsw.gov.au. Panthers Group practices the responsible service of alcohol and responsible conduct of gambling. To opt out of the Panthers Rewards program, please notify the club in writing.

PANTHERS BATHURST

PANTHERS REWARDS

Your World of Rewards

YOUR BENEFITS

	5 STAR	4 STAR	3 STAR	2 STAR	1 STAR
BI-ANNUAL POINT THRESHOLD	70,000+	35,000	15,000	4,000	Entry
ANNUAL BIRTHDAY REWARDS	Birthday Bundle $50 worth of Rewards +5000 points	Birthday Bundle $50 worth of Rewards +4000 points	Birthday Bundle $50 worth of Rewards +3000 points	Birthday Bundle $50 worth of Rewards +2000 points	Birthday Bundle $50 worth of Rewards
EXCLUSIVE MEMBER OFFERS	X	X	X	X	X
DAILY VISITATION POINTS	500	300	100		
ADDITIONAL WEEKLY GAMING BONUS POINTS	40%	30%	20%	10%	Base Rate
FOOD & BEVERAGE DISCOUNT	10%	10%	10%	10%	10%
FOOD & BEVERAGE PAY-BY-POINTS DISCOUNT	50%	40%	30%	20%	10%
DAILY COMPLIMENTARY SOFT DRINK (POST MIX) & HOT DRINKS	Unlimited	Unlimited	3	2	
ELEVATION WELCOME GIFT	X	X	X	X	
TICKETS TO SELECT SHOWS	X	X	X		
INVITATIONS TO SPECIAL MEMBER EVENTS	X	X	X		
SURPRISE & DELIGHT GIFTS	X	X	X		
WEEKLY COMPLIMENTARY IN-HOUSE SNACKS	4	3	2		
NO EXPIRY ON PANTHERS REWARDS POINTS	X	X			

Terms and conditions apply.